



PL-7008: Create and extend custom Copilots in Microsoft Copilot Studio 1-3 Days

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In this training you'll complete hands-on activities for building and customizing agents in Microsoft 365 Copilot Chat and Microsoft Copilot Studio. You'll build a declarative agent in Microsoft 365 Copilot Chat then move to Microsoft Copilot Studio to build and customize a custom engine agent. In Microsoft Copilot Studio, you'll build a Contoso support agent that utilizes agent knowledge, tools, agent flows, generative orchestration, and autonomous functionalities.

Why the variable days

This gives you the opportunity to expand the course to experience more real-world examples, including your own projects through a mentoring approach. It also allows for guided Hands-On Labs during class time, so the student finishes the exercises with directed help from the instructor and is not left to complete the learning process on their own time.

Outline:

Build agents in Copilot Chat

- Introduction
- Copilot chat
- Use agent templates in Agent Builder
- Build custom agents in Agent Builder

Build a conversational agent in Copilot Studio

- Set up environment
- Build an agent in Copilot Studio
- Tour your agent in Copilot Studio
- Add agent knowledge sources

Authoring 101: writing in unified authoring

- Setup
- Entities in Microsoft Copilot Studio
- Variables
- Use variables in conditions
- Use topic nodes
- Question node behavior
- Rich text options for message and question nodes
- Message variations
- Productivity features
- Speech authoring
- Code view and Power Fx

Add knowledge sources to an agent

- Add knowledge sources
- Configure generative AI orchestration

Use tools in Copilot Studio

- Overview of tools
- Build a custom prompt tool
- Build an agent flow

Make your agent autonomous in Copilot Studio

- Autonomous triggers in Copilot Studio
- Make your agent autonomous
- Check your knowledge

Build Power Automate flows for your agent

- Fundamental knowledge - Power Automate
- Exercise - Build a basic Power Automate flow in Microsoft Copilot Studio
- Build an HTTP request node query
- Add a tool